



Our mission in Cambodia is to provide intervention and support for children with disabilities and medical issues, allowing them the opportunity to access the medical and therapeutic resources they need in order to lead healthy lives and to reach their highest level of personal independence.

www.safehavenkhmer.org

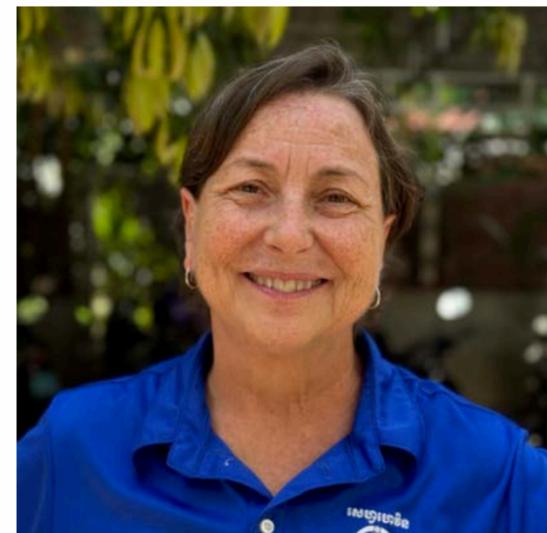
Safe Haven Medical Outreach Trang Village, Slokram
Commune Siem Reap, Cambodia

U.S. Mailing Address: 1308 E. Colorado Blvd. #2240
Pasadena, CA 91106





Heather Connell



Jessica Whitney



Leakna Chon

Dear Friends and Supporters of Safe Haven,

Thank you for being part of our journey at Safe Haven. The year 2024 was filled with milestones that we had long dreamed of turning into reality. We welcomed new Khmer clinic staff, celebrated the 10th work anniversary of our longest-serving Khmer team member, and began preparing to say farewell to Jessica Whitney. After years of dedicated service and exceptional mentoring, Jessica is now guiding the transition to the next generation of Cambodian leadership under Leakna Chon.

We were also thrilled to host MIT Architecture and Design students as part of our exciting collaboration with MIT. Together, we have begun planning for our dream clinical space—designed with accessibility, cultural respect, and environmental harmony at its core.

Our IECD program, made possible through funding from USAID, continued to thrive, allowing us to extend services to critically vulnerable children in remote provinces.

With a year of learning, growth, and impact behind us, we remain steadfast in our mission and profoundly grateful to each of you for your ongoing support.

With gratitude,

**Heather Connell
Executive Director**

Safe Haven Medical Outreach, a US-based 501(c)(3) nonprofit, operates as a locally registered international non-governmental organization (NGO) in Siem Reap, Cambodia, under the recognition of the Cambodian government. Our mission is to deliver specialized intervention and support to children with disabilities and medical challenges. We prioritize providing culturally sensitive and practical care tailored to each child's lifestyle, unique needs, and home environment.

Our multi-disciplinary team offers a comprehensive range of services designed to empower children and their families, including:

- EARLY INTERVENTION**
- PHYSICAL THERAPY**
- SOCIAL WORK SERVICES**
- NURSING SUPPORT**
- PARENTAL & COMMUNITY EDUCATION**
- NUTRITIONAL SUPPLEMENTS**
- HOME ADAPTATIONS**

At Safe Haven, we are committed to creating meaningful, sustainable impact by working directly within the communities we serve.





Intervention

We focus on supporting children with developmental delays and disabilities. Through structured play-based therapy, developmental activities, and caregiver coaching, we help children build essential skills and reach their full potential. Families learn techniques they can confidently use at home.



Social Work

Our team supports families through emotional and practical challenges. We help families navigate systems such as health services, education, and social support networks. We also engage with communities to promote inclusion, ensuring children with disabilities are seen, valued, and welcomed.



Physical Therapy

Physical therapy empowers children to improve their mobility, strength, balance, and coordination. Through personalised treatment plans, we help children gain independence in daily activities such as sitting, standing, walking, and playing. Therapists also train caregivers so exercises can be continued effectively at home.



Nursing

We provide medical support for children with disabilities and complex health needs. This includes regular monitoring, administering medication, managing medical equipment, and ensuring access to healthcare services. Caregivers also receive ongoing health education.



EQUALITY



COLLABORATION



POTENTIAL



QUALITY OF LIFE



PROFESSIONALISM

Safe Haven Staff strongly believe in our Code of Values and the belief that every child deserves to have access to the care and services they need to grow and thrive.

EQUALITY – "We believe that there should not be discrimination against people with disabilities because they are entitled to the same rights and opportunities." – Leak, Safe Haven Deputy Director

COLLABORATION – "It is important to collaborate with partners that have resources that help our families as they need, such as livelihood, child protection, education and emotional support. It helps us find good solutions." – Kosal, Safe Haven Social Worker

POTENTIAL – "Potential is when we want to achieve something or want to reach a goal, and it's possible to do it. Safe Haven staff works as a multi-disciplinary team to provide the best service to our clients so that they can reach their potential and participate in their community and develop functional skills." – Srey, Safe Haven Physical Therapist

QUALITY OF LIFE – "The quality of life depends not on how rich you are, but on how happy you are. Even though you have chronic health problems, you still deserve equal rights." – Chamroeun, Safe Haven Nurse

PROFESSIONALISM – "Our ethics and behaviors are important to our work. We work hard to support staff and families to build their capacity and confidence in their work and their community." – Bopha, Safe Haven Office Manager

We were thrilled to add two new seasoned social workers to our team in 2024, effectively doubling this important clinical team: Vireak and Somony!

“My name is Vireak and I have 17 years experience in Social Work in several different NGOs in Cambodia. I came from a poor family and I want to help children living in the same conditions. Poverty is not a crime but leads to many issues such as sexual abuse. For me as a social worker I am trying to give the poorest children the same opportunity that other children enjoy. It can be in terms of access to education but also shelter and food for example. As a part of multi-disciplinary team at Safe Haven we have to make sure children are protected and get their daily needs by supporting the family. I love this job very much because it fits my dream to help and support vulnerable children and their families in the community.”



“My name is Somony. I graduated from the University of Battambang in 2012 with a degree in Business Administration. I worked as a Social Worker for 13 years with three different NGOs in Cambodia. I am very proud to be a Social Worker with Safe Haven. Many children with disabilities in Cambodia are facing problems and need special support. So this is the reason that I am interested to work in this position. I think my experience and knowledge can help all of children with disability to join the activity in the family, community and society. One of my goals is children with disabilities can get reasonable service like other children such as education, social development and the best care from parents.”





In July of 2014, a young woman named Pheary took a job with Safe Haven as a part-time PT. Ten years later, she is now part of our clinical management as Intervention Team Leader. We celebrated this amazing milestone and are so proud to have Pheary as part of our team!

“After I graduated in Finance, I was asked why I’m working with children with disabilities, who will hardly get better, and I have to travel to the village by moto. It’s not good for a girl; a girl should work in the bank. I never let them dim my fire because I also have a brother who has a disability, so I understand how other parents and family members are feeling.

I started work at SH in July 2014 in rehabilitation, working closely with a PT. I never forget my first week - I had training in Speech Therapy. I was so confused because it was a new skill and new English words. In my second week, I met a child with challenging behavior who threw things, and I was scared when the PT asked me to play with him. I was too shy to teach older parents and explain to them what they should practice with their child. It took me a year to understand my role.

Most disabled children live in poor families, their parents are too busy earning income to support their basic needs and they don’t have much time to play & communicate with their children. One thing I always encourage myself & other parents is that life is unexpected. I want to do what I love and be with people I love, helping people who want to be loved and helping them be more independent with fine motor skills, social/personal, and communication skills. I’m so grateful to help parents see their child’s progress, even though it has been many times that parents feel slow progress, it’s still progress for the child’s development. I feel so lucky to have my job.”



Safe Haven was honored to be selected by MIT University as a project for their D-Lab Schools: Building Technology Lab. After nearly a year of conversations, Zoom calls, in-person meetings, and early concept discussions, we were thrilled to officially welcome Soala Ajenka, Lauren Moore, Daniel Volpe, and Nebyu Haile to Safe Haven.

This dynamic team of young architects, engineers, and designers began their visit at our current facility, spending time with our leadership team to better understand the challenges of our existing space and our vision for a permanent clinic. They dove right in—conducting a site visit to the land where the new clinic will be built, shadowing Safe Haven staff in clinic homes to gain deeper insight into the needs of children with disabilities in Cambodia, and meeting with our architect, local suppliers, and regional clinics and hospitals.

After a whirlwind 10 days of exploration, collaboration, and learning, the MIT team presented their initial concept design at Safe Haven. This presentation marked an exciting first step toward realizing our dream of a permanent, purpose-built clinic—a place where children with disabilities can receive the care, resources, and support they deserve.



56
GROUP EVENTS
226
FOOD PACKAGES



29
MOBILE CLINICS
106
CLIENTS TREATED



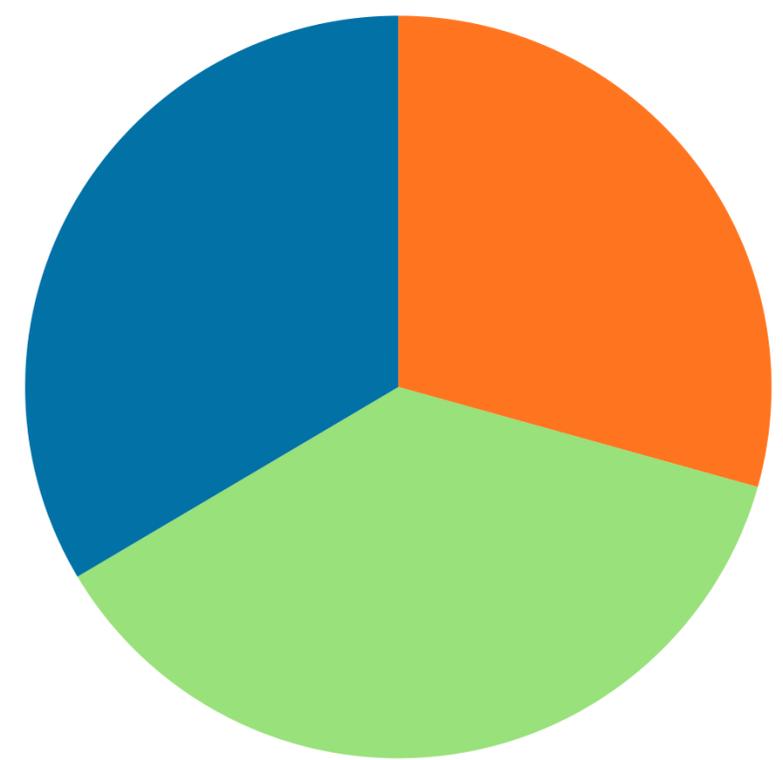


189 ACTIVE CLIENTS

2617 HOME VISITS

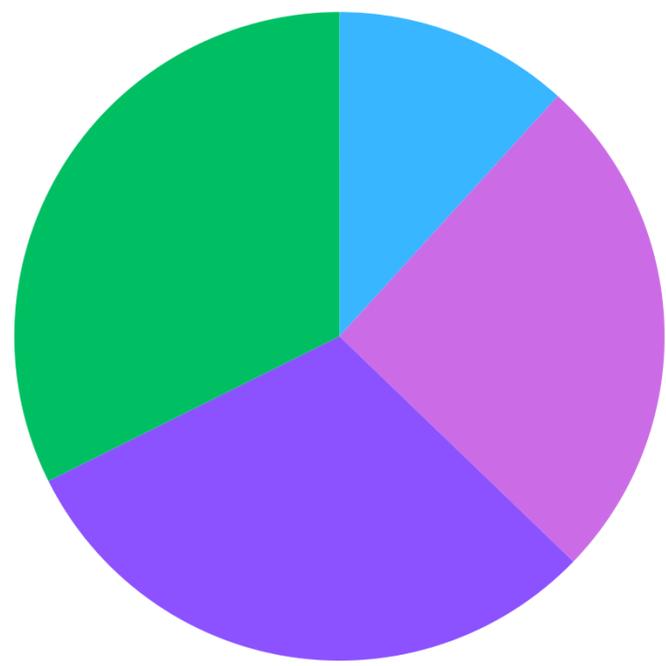


- **Waiting List**
- **New Referrals**
- **Initial Assessments**



NEW CLIENT ACTIVITY

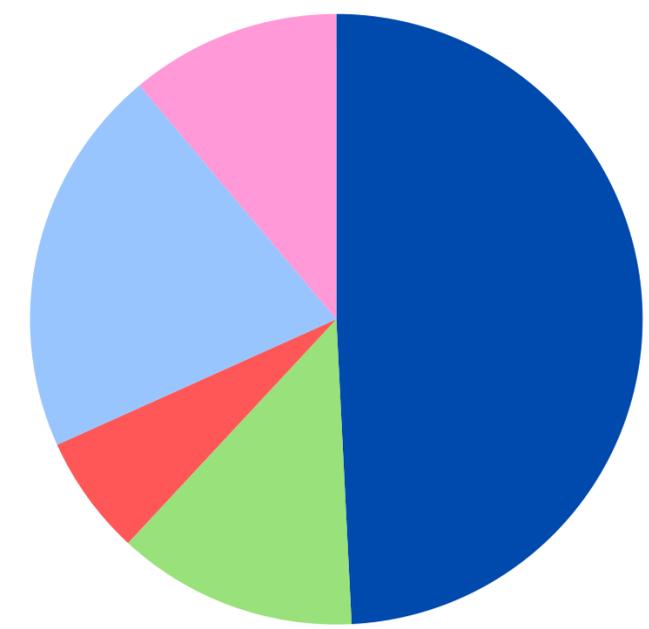
- ***Interventionist...**
- **PT Team**
- **SW Team**
- **Nurse Team**



CLIENT VISITS

*Interventionist Team was focused on the IECD Project

- **SUCCESS**
- **Moved Provinces**
- **Referred On**
- ***Other**
- **Passed Away**



DISCHARGED CLIENTS

*Other: caregivers will not return contact, uncooperative, not eligible or equipment only

End of Year Financials 2024

Summary Income and Expenditure Report Safe Haven (Cambodia)

2024

Income & Expenditure

	2023		2024
Contributions	\$421,288.00	Contributions	\$547,245.80
Compensation	\$243,695.00	Compensation	\$271,187.61
Medical Fees & Supplies	\$35,083.00	Medical Fees & Supplies	\$95,933.70
Rent & Utilities	\$14,891.00	Rent & Utilities	\$17,309.19
Professional Fees	\$25,384.00	Professional Fees	\$5,870.00
Travel	\$55,868.00	Travel	\$21,389.72
Marketing & Fundraising	\$3,940.00	Marketing & Fundraising	\$135.00
Bank Fees	\$1,220.00	Bank Fees	\$636.53
Dues & Subscriptions	\$1,489.00	Dues & Subscriptions	\$811.50
Office Expenses	\$19,656.00	Office Expenses	\$7,006.49
Training & Education	\$14,379.00	Training & Education	\$22,395.75
Depreciation	\$441.00	Depreciation	0
Other	\$977.00	Other	\$38.50
Total Expense	\$417,023.00	Total Expense	\$442,713.99
Excess (deficit) for the year	\$4,265.00	Excess (deficit) for the year	\$104,531.81

LOOKING AHEAD TO 2025

As 2024 comes to a close, we are already looking forward to a year of new possibilities and fresh beginnings in 2025. Safe Haven will continue to deliver desperately needed services to rural children with disabilities through our USAID-funded IECD program, while also continuing our ongoing clinical team services in physical therapy, intervention, social work, and nursing to children in and around Siem Reap and throughout Siem Reap province. These efforts ensure early interventions that help children thrive long term.

We are also celebrating a historic milestone: Deputy Director Leakna Chon will officially become our first Khmer Country Director—an achievement that underscores our commitment to building strong, local leadership.

In the year ahead, we will continue developing both our concept and the land for Safe Haven's future permanent facility, while working to expand our clinical teams to address the ever-present waitlist.

As we step into 2025, we remain steadfast in our mission—and deeply grateful to our donors, whose generosity makes this work possible. Together, we look forward to shaping a brighter future for children with disabilities in Cambodia.

